

Wynyard Hall Hotel Spa Retreat Terms & Conditions

1. No purchase is necessary to enter the prize draw ("Prize Draw"). By entering into this Prize Draw entrants agree to these terms and conditions and acknowledge that failure to comply with them may result in disqualification.
2. To enter the Prize Draw, entrants must be present at the Living North Live event on either 23rd, 24th or 25th March 2012 and supply their name and address details to be added to Lowes Magazine mailing list. This Prize Draw is only available to entrants who are resident in the UK and over 18 years of age. Directors and employees of the Lowes Group of Companies and their associated companies and agencies and their immediate family are excluded from entering.
3. Only one entry per person is permitted. Multiple or incomplete entries will be deemed to be invalid. The organiser reserves the right to terminate the entry of any person who it reasonably believes to have breached or infringed any of these rules.
4. Prize; there is one prize, consisting of a Luxury Spa Retreat for two worth £490, which includes accommodation for one night in one of the Hall's luxury suites, dinner in the AA-Rosette Wellington Restaurant, a Full English Breakfast, use of the Spa facilities, and a Karin Herzog facial or Elemis Wellbeing Massage for each guest.
 - 4.1 The prize is subject to availability, excluding special events and selected dates, and is based on two guests sharing one room.
 - 4.2 Advance reservation is essential.
 - 4.3 Dining, treatments and spa time must be booked in advance to guarantee availability.
 - 4.4 Prize must be taken before 1st July 2012.
 - 4.5 Dinner allowance is £30 per person.
 - 4.6 Spa time is 2 hours.
 - 4.7 Alternative treatments can be chosen to the same value.
5. The Prize will be awarded to the first selected eligible entry drawn at random on 26th March 2012.
6. The winner will be notified by telephone or email within five working days of the Prize Draw and the Prize will be posted to them via secure mail.
7. The winner will be required to confirm acceptance of the Prize within three working days.
8. If the winner fails to respond within three working days, they will forfeit the prize. The winner may also be required to complete and return an eligibility form stating their age, residency and employment details, among other details. Lowes Group of Companies shall have the right, where necessary, to undertake all such action as is reasonable to protect against fraudulent or invalid claims, including, without

limitation, to require further verification as to the identity, age or other relevant details of prize winners. If the Prize is declined or unclaimed by the winner within three working days, or if the winner cannot be contacted from the details supplied within ten working days of the draw being made, a supplementary winner may be drawn at the discretion of Lowes Group of Companies and will be notified by telephone or email. The original entry that was drawn will be forfeited.

9. Any enquiries relating to the Prize should be taken up directly with Wynyard Hall Hotel.
10. The name of the winner will be supplied on request after 10th April 2012 and upon receipt by us of a self addressed envelope sent to: Wynyard Hall Prize Draw, Lowes Group of Companies, Holmwood House, Clayton Road, Jesmond, Newcastle-upon-Tyne, NE2 1TL
11. Except where prohibited by law, by entering the Prize Draw, the winner agrees to allow Lowes Group of Companies to use details of their name, prize, company, hometown and their likeness for online posting, and/or any advertising and publicity without additional compensation.
12. The Prize Draw is final and no correspondence will be entered into. No equivalent to the Prize is available and the Prize is non-transferable. Lowes Group of Companies gives no warranty or guarantee in relation to the Prize or as to the number of entrants who take part in the Prize Draw. To the fullest extent that may be excluded by the law, Lowes Group of Companies and its agents accept no responsibility for or any liability arising from any persons taking part in the Prize Draw. All activities are undertaken at the winners own risk.
13. Lowes Group of Companies may, acting reasonably and in accordance with all relevant laws and codes of practice, delay the timing of the prize draw cancel or amend these Terms and Conditions as required by the circumstances. The Prize cannot be exchanged for cash or any other alternative. If in our reasonable opinion the prize proves inappropriate or becomes unavailable, we may alter or substitute the prize and replace it with a prize of equal or similar value.
14. To the fullest extent that may be excluded by law, Lowes Group of Companies accepts no responsibility for error, omission, deletion, defect, theft or destruction or alterations of entry materials, or for the failure to receive acceptance of the Prize on account of technical problems or traffic congestion on the Internet or at any web site or any combination thereof.

CAUTION: ANY ATTEMPT BY A PARTICIPANT TO UNDERMINE THE LEGITIMATE OPERATIONS OF THE PRIZE DRAW IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, LOWES GROUP OF COMPANIES RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PARTICIPANT TO THE FULLEST EXTENT PERMITTED BY LAW.

These terms and conditions shall be governed by and construed in accordance with English law. Disputes arising in connection with this Agreement shall be subject to the non-exclusive jurisdiction of the English courts. The Promoter is Lowes Financial Management. Registered No. 1115681 England. Registered Office: Holmwood House, Clayton Road, Newcastle-upon-Tyne, NE2 1TL